



GUEST DIRECTORY

Welcome to Best Western Ramkota Hotel

We're delighted to have you with us. Please review the helpful information below to make the most of your stay.

Wifi Access

NETWORK: Best Western Ramkota

PASSWORD: 42048

Wifi Helpline800-944-9441

Coffee Service

Fresh coffee is available daily in the Lobby from 6:00 AM to 12:00 PM.

Minervas Restaurant (on-site)

PhoneExt #3001

BREAKFAST Daily 7:00 AM - 10:00 AM
(not included with your stay)

LUNCH & DINNER

Sunday - Thursday until 9:00 PM

Friday & Saturday until 10:00 PM

Pool, Hot Tub & Waterpark

Our full-size swimming pool, hot tub, and separate pirate-themed waterpark are open daily 8:00 AM - 10:00 PM except Sundays from 1:00 PM to 4:00 PM.

A signed waiver form must be submitted at the Front Desk to receive your wristband. Wristbands must be worn.

Gift Shop & Business Center

The Gift Shop, located in the Lobby next to the Front Desk, is open from 6:00 AM to 10:00 PM. Our Business Center, located in the Gift Shop area, includes two computers and a printer.

Guest Supplies

The Front Desk has complimentary personal items such as toothpaste, toothbrushes, feminine hygiene products, and more available upon request.

Guest Laundry

- Coin-operated washers and dryers are available on the 2nd floor of Buildings B and C.
- Quarters and laundry supplies can be obtained at the Front Desk.
- Information on nearby professional laundromats is also available.

Housekeeping Services

- Daily Refresh: Clean towels (if needed), beds made, trash emptied.
- Full Service: Includes vacuuming and bed linen changes — available upon request or every 3rd day of your stay.
- Rooms with a "Do Not Disturb" sign will not be serviced.

Please contact the Front Desk for any additional needs.

Guest Shuttle Service

Complimentary local shuttle service is available based on availability. Please make requests in advance through the Front Desk.

Airport Transportation

Phone 605-399-9999

Please contact the Front Desk the day prior to your departure to schedule your airport shuttle. Be in the Lobby at least 15 minutes before your scheduled pickup time.

If there's anything we can do to make your stay more comfortable, please don't hesitate to ask. We want your stay to be the best it can be! You may receive an online survey concerning your stay with us. On these surveys ... 8's are average, and we hate 8's! We want to make sure you have an enjoyable stay with us. If you feel you cannot score us 9 or 10, please contact the Front Desk and let us know how we can improve your stay!

Thank you for choosing Best Western Ramkota – Rapid City. We hope you enjoy your stay!

Don't forget to sign up for or give us your Best Western Rewards Number. Points add up quickly to use for future stays – airline miles or gift cards. ASK US ABOUT BW Rewards!

Sincerely, Ramkota Rapid City Staff

Rapid City Ramkota Hotel & Conference Center

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Each Best Western® branded hotel is independently owned and operated.